

Quality Analyst - Job Spec

Introduction

We provide our services to many businesses in the gaming space, offering marketing solutions, omnichannel customer solutions & bespoke analytical solutions. With tons of experience in the sports & gaming industry, we are well-versed in blending tools, technologies, and domain knowledge.

We believe in being more than just a resource provider – we're a network of skilled innovators who are passionate about growing the clients' businesses as much as they are. Our focused support of the sports and casino industry will help create a digital ecosystem that communicates sports, casino, slot and its affiliated activities to any territory on the planet and automatically advances businesses in sports entertainment and leisure industries.

What would your job look like?

You will be working as a Quality Analyst, and your responsibilities will be as mentioned below:

- Conduct comprehensive testing of software applications to ensure they meet quality standards and requirements.
- Collaborate with cross-functional teams, including developers and product managers, to understand project requirements and provide input on testability.
- Develop and execute test plans, test cases, and test scripts for both manual and automated testing.
- Identify, document, and track software defects, providing detailed information to assist developers in troubleshooting and resolving issues.
- Participate in the design and implementation of test automation frameworks to enhance the efficiency and effectiveness of testing processes.
- Perform regression testing after bug fixes or enhancements to ensure overall system stability.
- Conduct performance testing to identify and address bottlenecks, ensuring optimal software performance.
- Stay up to date with industry best practices, tools, and techniques related to software quality assurance.
- Collaborate with the development team to ensure that quality is built into the software development process from the beginning.
- Provide timely and accurate reports on test status, including test progress, test results, and any potential issues or risks.

Soft Skills

- **Communication Skills:** Translating complex data findings into clear and actionable insights for non-technical stakeholders.
- **Problem-solving:** The ability to approach challenges & problems methodically and, put a structure to them, and solve innovative solutions.
- **Critical Thinking:** To interpret data accurately and make informed decisions.
- **Attention to Detail:** Ensures data accuracy and recognises anomalies.
- **Project Management:** Ability to manage multiple projects simultaneously and meet deadlines.
- **Business Acumen:** You have a basic understanding of business operations, marketing strategies, and products to align analytical initiatives with business goals.

Brownie points for

- **Lean Six Sigma Certification:** Having a Six Sigma Green or Black Belt would be a major benefit to the role.
- **Machine Learning:** While not always necessary, having a basic understanding of machine learning concepts and models can be advantageous
- **Industry Experience:** While not always a deal-breaker, having experience in your particular industry can provide valuable context.
- **Portfolio/Case Studies:** It can be beneficial if the candidate has a portfolio or specific case studies showcasing their achievements and how they drove impact.
- **Agile:** Having worked in an Agile work model and being familiar with tools such as JIRA, Confluence, etc.

Location

You can choose to work out of our office spaces in

- Dubai, UAE

What We Offer

- A competitive salary with regular reviews that reflect your contribution to the company
- A benefits package that's on par or better than most of the market.
 - Medical insurance, VISA sponsorship.
 - Annual round-trip flights to home country
 - 30 paid working days leave per year + public holidays etc.

- Lunch in office
 - Flexibility when it comes to timings, attire etc.
- Working in a small but dynamic team full of smart people and motivated professionals from different cultures and backgrounds.
- A start up culture where the focus is both on getting work done and having fun while doing it.
- Ample opportunities to display ownership and initiative.
- The gratifying feeling of seeing your work implemented and being at the forefront of growing the businesses you work for